

How did you hear about us?

Google / Flyer / Telstra / Vodafone / Optus / Friend / Other..

Name

Best Contact Ph:

Email:

Would you like to receive promotions & free iPhone info to your email? **YES / NO**

Return Shipping Address:

Street

Suburb

State Post-code

Passcode Lock?

Faults With iPhone?

Cracked Screen - Liquid Damaged - Wont turn on - MIC not working

Speaker Not Working - Dock Connector - LCD Broken - Battery Issue

Software Restore - Headphone - Camera - Volume Button

Extra Notes:

Model: 3G - 3GS - iPhone 4 - 4S - iPad 1 - iPad 2

Version: 8GB - 16GB - 32GB - 64GB

Accessories: SIM Card - Case - USB Cable - Charger - BOX

Serial Number _ _ _ _ _

1. All item prices include GST. GST is separated in the invoice you receive at reception for your convenience. For queries regarding any issue with item received please call us on 07 5414 9444

2. Backup your Data. It is very important that you save any data to your personal computer / sim card. Please be aware that during the repair process it is likely that all data will not be lost, however it is best to be saved off your phone in the rare of event that it is lost.

3. When mailing in an iPhone, do not send in your sim card under any circumstances. No responsibility will be taken for sim cards that are lost. Please send only items relevant to your repair. ie we do not need chargers, phone manuals, protective covers etc unless you believe these items are faulty or relate to the repair. This will ensure it is less likely that any items may go missing.

4. A 6-month warranty on parts & labour will apply to all repairs completed. (Except for any liquid damaged iPhones)

5. Once notified that your phone is repaired, we require payment within fourteen days. If you fail to pay within the fourteen days a \$25 admin fee will apply additionally to the repair cost.

6. We reserve the right to dispose of products three months after the date of completion if the service fee is unpaid and/or if the products are not collected in this time. All forms of communication will be used to notify the customer before the 3 months is up

7. A \$30 Diagnostic / Inspection fee is required for all un repairable jobs that are wanting to be collected, this fee is wiped if the un repaired job is left with Commfix to dispose of correctly.



Where to send?

Commfix iPhone Repairs
Po Box 1245
Mooloolaba
QLD, 4557
07 5414 9444

Please send using Australia Post's 'Express Post Satchels' & send a 2nd self addressed return bag for Commfix to quickly send back to you



By signing below you are authorizing Commfix to carry out work on your device, agreeing to the above terms & conditions as well as a \$30 diagnostic fee IF the iPhone can not be repaired

Please Sign To Authorize This RepairDate / / 2012